

1<sup>st</sup> October 2021

Dear Patients of Aberfoyle Park Medical Centre,

We are writing you this letter to inform you of changes to our fees which will be updated on the **1<sup>st</sup> of November**. Our private fees will remain the same and we will be introducing a discounted gap payment for concession card holders (this includes Health Care Card and Pension Card Holders). We will continue to bulk-bill chronic disease management plans to enable as much support to patients managing their chronic disease conditions, and children under the age of 13.

This decision has been made by the GPs through consultation and discussion. It is not an update taken lightly and the GPs have spent much time thinking about and discussing how this would affect our patients. Medicare rebates have not kept up with the rising costs of general practice and this has been a key consideration. Our GPs have written a personal note to our patients:

*Dear Patient,*

*We have been forced to abandon bulk billing. The rebate has dropped from 85% of the private fee to 50%. The decision has been very difficult and has not been made lightly. In the future, everyone except children under the age of 13 will receive an account payable on the day. The gap fee for private patients remains at \$40, and for those with a concession card a gap of \$25 will apply.*

*Yours truly,*

*The Doctors at Aberfoyle Park Medical Centre.*

Despite these challenges, we have been very fortunate in attracting new GPs Dr Lara Zabidi, Dr Ginette Kremmidiotis and Locum, Dr Marny Royans. This is a testament to the quality and reputation of Aberfoyle Park Medical Centre. Our new GPs join Dr Andrew Boyd and Dr Terry Rose in providing much needed GP services to our community.



We understand that this is an adjustment and remind you to be courteous and respectful towards reception staff. We encourage you to speak with your GP or reception staff if you have any concerns about these updates. While reception staff are not responsible for deciding the fees associated with your appointment, they are able to pass on your queries to your GP and discuss any administration questions you may have.

Kind Regards,  
Everyone at Aberfoyle Park Medical Centre.

The fee table below outlines the changes and **payment in full** is required on the day. The practice is able to facilitate instant Medicare rebates using our Tyro system. To utilise this service, please bring a savings bank card (linked to a savings or cheque account) when you visit. The system enables payment in full at the time of the visit, with your Medicare Benefit deposited via bank card back into your cheque/savings account instantly. Alternatively, if you have registered your bank details with Medicare, we can make an online claim on your behalf. You may collect a Medicare Bank Details form from us if you need assistance linking your bank account or you can contact Medicare on 132 011.

<b>Services</b>	<b>Concession Fee (payable on the day)</b>	<b>Gap</b>	<b>Medicare Rebate</b>
Level A (short consult)	\$42.90	\$25.00	\$17.90
Level B (standard consult)	\$64.10	\$25.00	\$39.10
Level C (long consult)	\$100.75	\$25.00	\$75.75
Level D (extended consult)	\$151.50	\$40.00	\$111.50
Mental Health Care Plan	\$99.60	\$25.00	\$74.60
Mental Health Care Plan (GP with additional training)	\$119.75	\$25.00	\$94.75

